

Volunteer Independent Supporter Induction and Training Programme

- 1) Induction meeting with the service Coordinator and Casework Adviser to discuss your application
- 2) Completion of mandatory KCC on-line training – Data Protection, Information Governance and Prevent
- 3) On-line training sessions with Coordinator and Casework Adviser
- 4) Opportunities to shadow at staff in the helpline and or virtually at a range of meetings. Opportunities to support the day to day duties of the service.
- 5) A cycle of shadowing and training which will include Safeguarding, IASK paperwork and procedures. This could include training meeting or group sessions covering areas of identified learning.
- 6) When the volunteer has enough knowledge to support a parent/young person on their own at identified meetings, a member of the team will support them with the first few calls or meetings (as required by the individual volunteer).
- 7) Letter confirming completion of Induction

IPSEA on-line accredited training

Volunteers independent supporter roles will be asked to complete the IPSEA on-line Level 1 training within the first 12 months of becoming a volunteer. This will enable you to support at meetings and support with completing paperwork. There is also virtual training provided by IPSEA to consolidate the learning.

Support and Supervision for volunteers

The service provides on-going support and regular supervision dependent on the level of work carried out by the volunteer.